UHI | INVERNESS

Student Work Experience Programme (SWEP)

Digital Skills Support – Full Overview

Helping others improve their digital skills can have a huge impact. If you're tech-savvy, we'd love for you to share your own IT confidence, and you will gain relevant work experience in return. Our opportunities can provide you with:

- Experience in coaching/training and customer service.
- A broader understanding of ICT and ICT consumer needs.
- The reward of helping others and being involved with campus support.
- Experience of working in a small, friendly team with students and staff members outside of your course.
- Skills development in communication, problem-solving, collaboration and leadership.

Available roles:

- Become part of a small student team promoting student awareness of Digital Skills and Digital Security at pop-up events/drop-ins.
- Deliver 1-1 IT training to another student who has come forward for help. You will be given induction training that includes training tips and an introduction to inclusive IT tools for additional support needs.
- Create engaging media resources for the Digital Skills Support service, such as screen-recorded demo videos or handouts. Creative new ideas are encouraged!

Regular, informal, group mentoring will provide you with further learning and social opportunities. You need only volunteer a small amount of your time each week and this can remain flexible throughout the academic term to fit around your other commitments.

Staff Lead	Learning Technologist